REGIONAL TRANSIT ISSUE PAPER

Page 1 of 4

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|----------|---------------|-------------|--------------------|----------|
| Agenda | Board Meeting | Open/Closed | Information/Action | Issue |
| Item No. | Date | Session | Item | Date |
| 16 | 04/25/16 | Open | Information | 04/19/16 |

| Subject: Update on Service Changes |
|------------------------------------|
|------------------------------------|

ISSUE

Informational update on service changes planned for January 2017 implementation.

RECOMMENDED ACTION

None. Informational only.

FISCAL IMPACT

Staff is currently preparing a plan for potential service changes that, if implemented, would save \$2 million annually, net of fares. Assuming implementation in January 2017, a change of this magnitude would result in a \$1 million savings for the FY 2017 budget, which is consistent with current budget assumptions. Staff estimates that a \$2 million service reduction would amount to approximately 6.5 percent of bus service and approximately 645,000 fewer passenger boardings per year.

DISCUSSION

In December 2015, the Board adopted an updated Service Change Policy to reflect transit industry best practices. The policy reaffirmed standards in place since 2013, which require sunset provisions for new routes that do not meet minimum productivity standards within their first two years, and a new provision requiring an annual assessment of all existing routes that are not meeting minimum productivity requirements, along with recommendations for corrective action. RT provides mass transit with fixed route bus and rail services. We are both effective and efficient in serving large numbers of constituents traveling in the same corridor at the same time. Our service capabilities are not well suited to serving few riders on a route, resulting in high cost, infrequent service and low quality.

The list on Page 2 indicates all bus routes that are below RT's productivity standards. These routes would be candidates for reduction or elimination under the change proposal being developed by staff; however, staff is also evaluating other routes, where particular segments may be unproductive or where there may be an opportunity for cost savings with less ridership loss than cuts from the list on Page 2. The list on Page 2 totals over \$3.3 million in annual savings. The changes being developed by staff, both from this list, and from other opportunity areas, will initially exceed the \$2 million budget target so that the Board and public have options and alternatives to compare and choose from.

| Approved: | Presented: | | |
|---------------------|--------------------------------------------------------------------------------------|--|--|
| Final 04/20/16 | | | |
| General Manager/CEO | Service Planner | | |
| | J:\Board Meeting Documents\2016\07 April 25, 2016\Service Changes IP 160425 rev3.doc | | |

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Page 2 of 4

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Subject: Update on Service Changes

Low Productivity Routes

All Bus and CBS routes **below** productivity standards

Weekday Routes Standard: 20.0

| | | Boardings | Boardings | Net | Boardings | Savings/ | Revenue | % of |
|-------|------------------------|-----------|------------|-------------|-----------|----------|---------|---------|
| Route | Name | Per Day | Per Rev Hr | Savings | Per Year | Boarding | Hours | Service |
| 34 | McKinley | 277 | 10.6 | \$275,365 | 70,482 | \$3.91 | 6,673 | 1.2% |
| 65 | Franklin South | 320 | 11.7 | \$277,682 | 81,166 | \$3.42 | 6,967 | 1.2% |
| 28 | Fair Oaks / Folsom | 408 | 13.3 | \$294,567 | 103,640 | \$2.84 | 7,805 | 1.4% |
| 74 | International | 238 | 13.3 | \$171,718 | 60,480 | \$2.84 | 4,552 | 0.8% |
| 6 | Land Park | 355 | 13.5 | \$251,182 | 90,267 | \$2.78 | 6,701 | 1.2% |
| 24 | Madison / Greenback | 179 | 13.8 | \$122,347 | 45,372 | \$2.70 | 3,297 | 0.6% |
| 5 | Meadowview / Valley Hi | 231 | 15.2 | \$135,202 | 58,588 | \$2.31 | 3,843 | 0.7% |
| 54 | Center Parkway | 445 | 15.4 | \$257,788 | 113,017 | \$2.28 | 7,358 | 1.3% |
| 75 | Mather | 170 | 17.0 | \$83,952 | 43,205 | \$1.94 | 2,548 | 0.5% |
| 2 | Riverside | 459 | 18.1 | \$202,245 | 116,627 | \$1.73 | 6,434 | 1.2% |
| 38 | P/Q Streets / Broadway | 529 | 18.9 | \$216,369 | 134,455 | \$1.61 | 7,112 | 1.3% |
| | Subtotal | | | \$2,288,417 | 917,298 | \$2.49 | 63,289 | 11.3% |

Saturday Routes Standard: 15.0

| | | Boardings | Boardings | Net | Boardings | Savings/ | Revenue | % of |
|-----|---------------------------|-----------|------------|-----------|-----------|----------|---------|---------|
| Rou | ute Name | Per Day | Per Rev Hr | Savings | Per Year | Boarding | Hours | Service |
| - 5 | 54 Center Parkway | 131 | 10.3 | \$27,460 | 6,817 | \$4.03 | 660 | 0.1% |
| 3 | B8 P/Q Streets / Broadway | 219 | 11.4 | \$40,309 | 11,409 | \$3.53 | 1,003 | 0.2% |
| 6 | 62 Freeport | 416 | 12.7 | \$65,699 | 21,623 | \$3.04 | 1,706 | 0.3% |
| 7 | 75 Mather | 114 | 13.8 | \$15,898 | 5,921 | \$2.69 | 429 | 0.1% |
| | Subtotal | | | \$149.365 | 45.770 | \$3.26 | 3.798 | 0.7% |

Sunday/Holiday Routes Standard: 15.0

| | | Boardings | Boardings | Net | Boardings | Savings/ | Revenue | % of |
|-------|------------------------|-----------|------------|-----------|-----------|----------|---------|---------|
| Route | Name | Per Day | Per Rev Hr | Savings | Per Year | Boarding | Hours | Service |
| 75 | Mather | 85 | 11.0 | \$18,637 | 5,009 | \$3.72 | 457 | 0.1% |
| 38 | P/Q Streets / Broadway | 161 | 11.0 | \$35,043 | 9,488 | \$3.69 | 861 | 0.2% |
| 21 | Sunrise | 452 | 13.8 | \$71,958 | 26,696 | \$2.70 | 1,939 | 0.3% |
| 19 | Rio Linda | 302 | 14.9 | \$42,775 | 17,843 | \$2.40 | 1,199 | 0.2% |
| | Subtotal | | | \$168,413 | 59.036 | \$2.85 | 4.457 | 0.8% |

Community Bus Services Standard: 15.0

| | | Boardings | Boardings | Net | Boardings | Savings/ | Revenue | % of | |
|-------|-----------------------------|-----------|------------|-------------|-----------|----------|---------|---------|----|
| Route | Name | Per Day | Per Rev Hr | Savings | Per Year | Boarding | Hours | Service | |
| 85 | McClellan Park Shuttle | 24 | 3.7 | \$82,268 | 6,030 | \$13.64 | 1,638 | 0.3% | |
| 175 | Cordova - Anatolia/Sunridge | 24 | 3.7 | \$80,651 | 5,984 | \$13.48 | 1,608 | 0.3% | * |
| 178 | Granite Park Shuttle | 69 | 6.0 | \$139,009 | 17,511 | \$7.94 | 2,941 | 0.5% | ** |
| 176 | Cordova - Anatolia/Kavala | 56 | 8.6 | \$72,443 | 14,125 | \$5.13 | 1,651 | 0.3% | * |
| 95 | Citrus Heights - Antelope | 94 | 8.8 | \$119,119 | 23,891 | \$4.99 | 2,731 | 0.5% | * |
| 170 | North Natomas Flyer East | 77 | 11.1 | \$72,032 | 19,599 | \$3.68 | 1,773 | 0.3% | * |
| 47 | Phoenix Park | 183 | 13.5 | \$128,553 | 46,401 | \$2.77 | 3,434 | 0.6% | * |
| | Subtotal | | | \$694,074 | 133,541 | \$5.20 | 15,776 | 2.8% | |
| | | | | | | | | | |
| | TOTAL | | | \$3,300,269 | 1,155,645 | \$2.86 | 87,320 | 15.7% | |

^{*} Operated under contract

^{**} Approval required from City of Citrus Heights to eliminate route

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Subject: Update on Service Changes

The list of candidate changes are spread geographically over RT's service area and including both bus and light rail service. For example, staff has begun preliminary work to evaluate the option to reduce light rail operating costs by combining the Green Line with the Gold Line.

Staff anticipates the proposed changes will also include a combination of service reductions and efficiency improvements. Routes 25 and 26, for example, have been identified by staff as potential opportunity areas for efficiency improvements or segment-specific reductions. Staff is also considering options for minor service changes and adjustments that could be approved administratively and made effective as early as September 2016, to realize greater savings in FY 2017.

In early May, a candidate list of routes for potential service changes will be published on RT's web site, at major stops and stations, on all RT vehicles, and in other standard outlets. Public comments will be accepted for a minimum of 30 days. Staff will make a full presentation on potential changes during the regular RT Board meeting on May 23, 2016. A revised draft, based on public comments and Board member feedback will be presented on June 27, 2016. Staff will also prepare a Title VI equity analysis for a 30-day public review in conjunction with the list of proposed changes. If there are any additional changes requested by the Board on June 27th, staff will return on July 25th with a final version for approval.

Staff will coordinate with partner agencies and other key stakeholders and hold several open houses concerning potential changes beginning in May and June. See Attachment 1 for a schedule of open house dates and times.

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Service Changes For January 2017

Key Dates

| Presentation on Service Change Strategy and Timeline | Monday, April 25, 2016 6:00 p.m. |
|-----------------------------------------------------------------------------------|---------------------------------------------------|
| Presentation to Mobility Advisory Council | Thursday, May 5, 2016 2:30 – 4:30 p.m. |
| Open House RT Auditorium 1400 29 th Street | Tuesday, May 17, 2016 4:00 – 7:00 p.m. |
| Open House Mills Building 2900 Mather Field Road | Wednesday, May 18, 2016 4:00 – 7:00 p.m. |
| Presentation to RT Board RT Auditorium 1400 29 th Street | Monday, May 23, 2016 6:00 p.m.* |
| Open House Citrus Heights Community Center 6300 Fountain Square Drive | Tuesday, May 24, 2016 4:00 – 7:00 p.m. |
| Open House Pannell Center 2450 Meadowview Road | Wednesday, May 25, 2016 4:00 – 7:00 p.m. |
| Open House Tsakapolous Library Galleria 828 I Street | Wednesday, June 8, 2016 11:00 a.m. – 2:00 p.m. |
| Present Revised Plan to RT Board RT Auditorium 1400 29 th Street | Monday, June 27, 2016 6:00 p.m.* |
| Deadline to Approve Changes (RT Board) RT Auditorium 1400 29th Street | Monday, July 25, 2016 6:00 p.m.* |

^{*} The Board is scheduled to amend Title III of RT's Administrative Code on this Board agenda. If the Board approves a change to Title III, the start time of the Board meetings may change.



Service ChangesProposed for January 2017

Sacramento Regional Transit District Planning Department

April 25, 2016

Project Timeline "Big Picture"

Approval Process

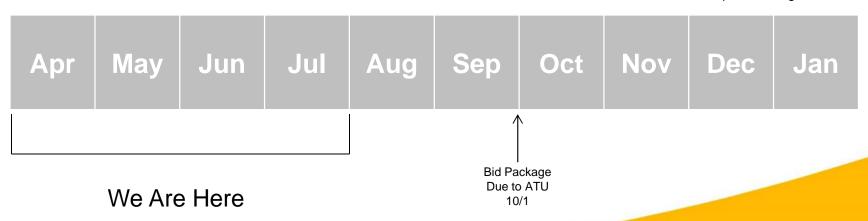
- Route Planning
- Cost Estimation
- Title VI Analysis
- Public Review
- Board Review & Approval

Pre-Implementation

- · Schedule Writing
- · Operator Bidding
- Update Public Information
- Facilities Work

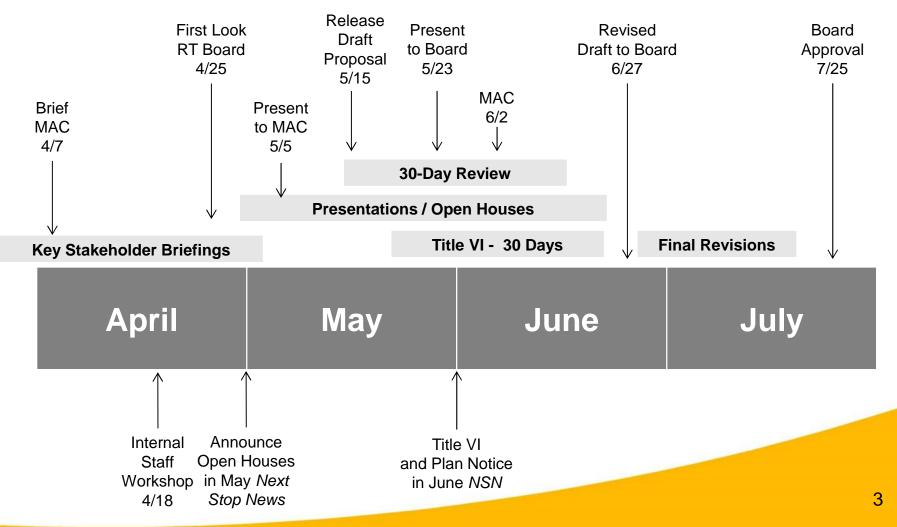
Promotional

- Rider Alerts
- Customer Assistance
- · Ridership Monitoring





Project Timeline



Open House Schedule

| Location | Date | Time |
|-------------------------------------------------------------------------------|-------------------|------------------------|
| RT Auditorium 1400 29 th Street, Sacramento | Tuesday, May 17 | 4:00 – 7:00 p.m. |
| Mills Building Mather Light Rail Station 2900 Mather Field Road | Wednesday, May 18 | 4:00 – 7:00 p.m. |
| Citrus Heights Community Center 6300 Fountain Square Drive, Citrus Heights | Tuesday, May 24 | 4:00 – 7:00 p.m. |
| Pannell Center 2450 Meadowview Road, Sacramento | Wednesday, May 25 | 4:00 – 7:00 p.m. |
| Tsakapolous Library Galleria 828 I Street, Sacramento | Wednesday, June 8 | 11:00 a.m. – 2:00 p.m. |

Staff will also present the changes at the regular meeting of the RT Board of Directors on Monday, May 23 at 1400 29th Street

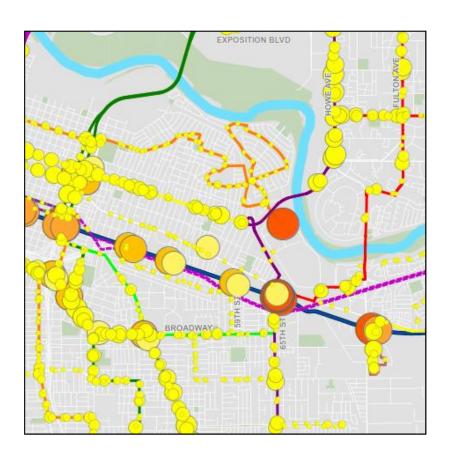


The Process Key Parameters

- Will include all areas
- Will include bus and rail
- Will include cuts and efficiency improvements
- Will provide options



Process How Do You Decide?



- Data analysis
 - Existing ridership, performance standards
 - Draft schedules and cost estimates
- Design principles
 - Frequency, time of day
 - Connections, alternative routes, etc.
- Observations
 - Talk to bus drivers, talk to riders
 - Ride the route
- Policy Tradeoffs
 - Efficiency vs. Need (e.g., Lifeline service)
 - Directness vs. Coverage
 - Equity and Title VI
- Physical feasibility
 - Can a bus make that turn?
 - Can we put a bus stop there?